



PRODUCT SPECIFIC TERMS

Version 1

Applicability

These product specific terms ("Product Specific Terms") apply when Customer purchases a license to use or access the SaaS module(s) referenced below, as indicated by the inclusion of the SaaS module(s) on a Fees Schedule. The Product Specific Terms related to such licensed SaaS module(s) are part of the Agreement between the parties which is incorporated as if fully set forth herein. Capitalized terms not otherwise defined shall have the meanings set forth in the Agreement or the SaaS Addendum.

E-Billing Services

Definitions. As used in relation to the E-Billing Services, the following terms shall have the meanings set forth below.

"E-Bill" shall mean any unique invoice number uploaded to the eBillingHub system, regardless of whether the invoice is automatically or manually submitted to the final electronic Billing System.

"E-Billing Services" shall mean: (a) electronic invoicing to Customer's clients that have been designated by Customer; (b) remote access to a private network system for purposes of transmitting and exchanging information and documents; (c) technical support via web, email and phone during Elite's business hours. E-Billing Services shall be Subscription Software for the purposes of the provisions of the Agreement related to payment of License Fees, intellectual property ownership, restrictions on use and confidentiality.

"Overage" shall mean E-Bills generated by Customer over the number of E-Bills listed in the Fees Schedule.

Overage. Elite will invoice Customer for Overage in accordance with the applicable Fees Schedule, and Customer agrees to pay Elite those Fees in accordance with the Agreement.

PDF E-Bills. Elite is not responsible for the security of the transmission of PDF E-Bills or the transmission, or failed transmission, of PDF E-Bills to Customer's recipient. Elite will only store PDF E-Bills for seven (7) days after the recipient has opened them or thirty (30) days after submission if the recipient does not open them. After that time the PDF E-Bills will be removed from the E-Billing Services system.

3E Cloud Service

Additional Customer Obligation. Customer must set up Azure Active Directory for access the 3E Cloud Service.

Data Storage. 3E Cloud Service Charges include Charges for up to a terabyte of data storage. Data storage in excess of a terabyte is subject to additional Charges to be negotiated by the parties.

Always-on Time

Customer must install the Always-on Time desktop application on the desktop of each of its users in order to fully utilize the features of the Always-on Time Software.