



eBILLINGHUB INTELLIGENCE

A ROBUST ENHANCEMENT TO MEASURE PERFORMANCE

GET THE ANSWERS YOU NEED

- How does your rejection rate compare to other firms?
- Are you maximizing profit or losing out on dollars that you could be capturing?
- Which lawyers and billers are most accurate and efficient with their billing practices?

GAIN VALUABLE DATA WITH FREE BENCHMARKING SERVICE AVAILABLE IN eBILLINGHUB

Billing is at the heart of your business, affecting customer relations, cash flow, and your bottom line. With the increase in electronic billing over recent years, it's crucial to know how well your firm is performing. eBillingHub® Intelligence is a free, powerful benchmarking tool that delivers meaningful performance indicators, so you'll know exactly how your billing processes measure up to other firms.

Powered by Peer Monitor®, a leading digital benchmarking program for the legal industry, eBillingHub Intelligence gives you more insight than ever before into your law firm's performance, enabling you to identify where efficiencies and accuracies can be gained. By extracting the data from

the \$16B of electronic bills that eBillingHub processes each year, eBillingHub Intelligence provides you with the tools you need to gauge your billing success. Armed with this invaluable data, you can take action that builds on specific strengths and improves weaknesses.

Developed with user-based permissions that grant data access to only the right people, this tool is easy to use and lets firm administrators see exactly what is being measured through the user interface. Get a clear picture of how well your firm is performing with the Overall Law Firm Score. The score will help you determine, among other things, whether you're maximizing your profit or losing out on dollars other firms are capturing. You also can zone in on the performance of individual billers and lawyers with the Biller Score and Lawyer Score. See who on your team is the most efficient and effective with their billing practices. Based on the scores, you'll know where to focus your efforts for improvement. Because eBillingHub Intelligence is automatically part of your standard eBillingHub subscription, you can maximize your profit even more.

With eBillingHub you can move ahead to a more profitable future knowing that you are working with one of the world's leaders in providing professional services firms with the most innovative of business solutions.

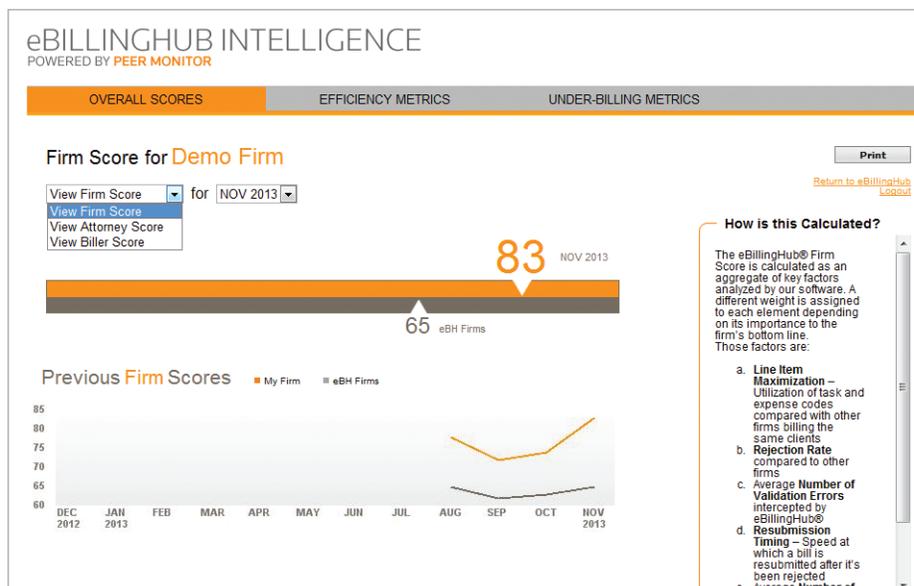
YOUR PARTNER FOR E-BILLING SOLUTIONS

Designing the first tool to automate solutions for the law firm e-billing process, eBillingHub has been delivering solutions to hundreds of law firms since 2004. It is now the established leader in simplifying the e-billing process for law firms worldwide.



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Scores are calculated as an aggregate of key factors which are assigned a different weight depending on its importance to your firm's bottom line.

SCORE TABS

The billing score tabs show eBillingHub's proprietary calculated scores for the firm as a whole, for each individual billing lawyer, and for each individual biller at the firm. Each score is shown in comparison to an aggregate of all the other firms using eBillingHub.

By reviewing the firm's scores as well as their evolution over time, the firm administrator can assess overall performance at a glance. Similarly, by drilling down to each lawyer and biller, you can assess how each individual's performance is affecting the firm's cash flow, and whether that impact is positive or negative.

EFFICIENCY METRICS

The efficiency metrics tabs provide the firm's administrator with an overview of their overall billing accuracy, as well as a comparison to an aggregate of all other law firms using eBillingHub. Since billing accuracy has a direct impact on revenue and cash flow, this is an important tab for the administrator to review on a regular basis.

UNDER-BILLING METRICS

By contrasting your billing activity for any given client to all the other firms' billing activity for that same client, the under-billing tab provides you with insight into your billing maximization and answers this key question: "Are you billing for everything the client is willing to pay you for?"

To learn more about eBillingHub Intelligence, contact your account manager.



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