

WESTLAW LEGAL
CALENDARING RULES
FREQUENTLY ASKED
QUESTIONS FOR
PROLAW CUSTOMERS



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Q: What are Westlaw Legal Calendaring Rules?

A: These are a comprehensive set of court rules and calculations that can be imported into ProLaw to enable efficient rules based calendaring within the context of the full ProLaw Practice and Financial Management solution. These rules replace Legalex® Court Rules.

Q: When will Westlaw Legal Calendaring Rules be available to ProLaw customers?

A: Rules will be available August 31, 2007 with the exception of the IP rules update which will occur September 14, 2007.

Q: Will the new Westlaw Legal Calendaring Rules be compatible with my existing ProLaw application?

A: Yes. You will continue to import the new rules the same way you imported Legalex Court Rules. They will be fully compatible with your current ProLaw system, and the functionality offered with the rules will be essentially the same as what you received when using Legalex rules. Although you will see the Legalex name replaced by Westlaw® Legal Calendaring Rules, the process you currently use in ProLaw to download and use these rules will remain unchanged. There will be no disruption in service as long as your maintenance agreement remains active.

Note: As of last January 1, 2007, we officially announced that no further software enhancements or bug fixes are being made to ProLaw version 7.x or older. However, our Support team will continue to assist with any questions you may have.

Westlaw Legal Calendaring rules will be initially compatible with ProLaw versions 7.x or higher. However, if future versions of these rules cause incompatibilities with version 7.x of ProLaw, this ProLaw code will not be fixed. Instead, any issues will be addressed in version 9.x or higher.

Q: Will I need to make any modifications to my existing rules in ProLaw because of the new rules update format?

A: The vast majority of existing rules will be unaffected. Any anticipated changes will be explained in detail at the time you download that specific set of rules updates. Information will also be posted in the ProLaw Knowledge Base along with the rules updates.

Q: Will there be any changes to how Westlaw Legal Calendaring Rules will be used in ProLaw?

A: Our intention is for these rules to work in ProLaw in the same way they did for Legalex Court Rules. Changes to procedures used when updating the rules (if any) will be explained in detail when the rules are made available.

Q: Which rules updates should I download?

A: As before, you will receive notification in the support newsletter that new rules are available, and you will download them from the Elite Knowledge Base as described below.

Make sure you go to the ProLaw site, and no other, because ProLaw requires its own unique file format. This will be available exclusively in the ProLaw section of the Knowledge Base.

Q: After I've downloaded the new rules updates, will I still import them into ProLaw the same way as before?

A: Yes, each unique rule still has its own identification number, and you will be able to select which specific rules to import, as before.

Q: Will I need to change my authorized licensing number in ProLaw to accommodate the new rules sets?

A: No, this will not be necessary, as long as you're choosing to import no more than the number of rules for which you were already authorized when using Legalex Rules. If you have any trouble in this regard, please contact ProLaw Support.

Q: Why are Westlaw Legal Calendaring Rules superior to the former Legalex Court Rules?

A: The expertise and resources made possible by the Westlaw® team will result in superior coverage and content. A newly expanded team of full-time attorneys and staff is dedicated to rules automation and acquisition. Together these groups ensure that rules are based directly upon the rules established by courts and legislatures for the most accurate and reliable rules possible. This investment represents a significant increase in resources compared to the previous Legalex team.

The number of rules sets that are currently available, or that will be available in the near future will increase significantly. In fact, the Westlaw Legal Calendaring Rules will be the industry leader in terms of the number of court rules offered. Hundreds of rules sets are being added every year in addition to the over 1,100 current rules sets that we are keeping up to date.

Q: Are the IP Rules still offered?

A: Yes, we will continue offer our United States and international intellectual property rules sets.

Q: How much will Westlaw Legal Calendaring Rules cost?

A: If you are an existing ProLaw customer with an active maintenance contract for Legalex Court Rules, you will receive access to Westlaw Legal Calendaring Rules updates within the terms of your Legalex Rules contract for no additional charge for at least your current contract period.

At a future date no earlier than the expiration of your current maintenance contract period, you can choose to renew your annual subscription. This will include continued access to the new Westlaw Legal Calendaring Rules, at the pricing in effect at that time.

Pricing will depend on which state and/or federal rules are selected and the number of eligible users in your legal organization. Most rule sets available will be bundled together on a per-state or federal basis, with some exceptions. If you wish to purchase Westlaw Legal Calendaring Rules for jurisdictions in addition to those for which you already have a Legalex subscription, please contact your ProLaw sales representative for current pricing and availability by calling 800-977-6529.

Q: Where can I download Westlaw Legal Calendaring Rules?

A: Visit the same Web locations you have been using to download Legalex Court Rules. These will all link to the Elite Knowledge Base, which is password protected and accessible only to ProLaw customers with active maintenance agreements. If you do not currently use the Elite Knowledge Base, please contact ProLaw Support for the required password information.

Download locations include:

- Elite Knowledge Base:
<https://kb.elite.com/article.asp?article=2951&p=1>
- ProLaw Client Portal: www.prolawportal.com/client
- Former Legalex Web page: www.legalex.com (You will be redirected from this page to a 3 different site to download Westlaw Legal Calendaring Rules.)
- New Westlaw Legal Calendaring Web page:
<http://www.elite.com/solutions/products/calendaring.asp>

Please visit the Elite Knowledge Base for the most current version of this FAQ.