



ELITE GO-LIVE SUCCESS

ENSURING A SAFE LANDING FOR YOUR SOLUTION LAUNCH

You've spent a lot of time and money on the implementation of your Thomson Reuters Elite solution. We want to be sure your final launch goes well. To do so, we've added a new step in our implementation process that, before going live, provides two separate reviews of your system to ensure that your go-live is successful. Offered at no additional cost to you, we conduct a series of readiness meetings and final checks to provide an objective eye and ensure a safe and smooth solution launch.

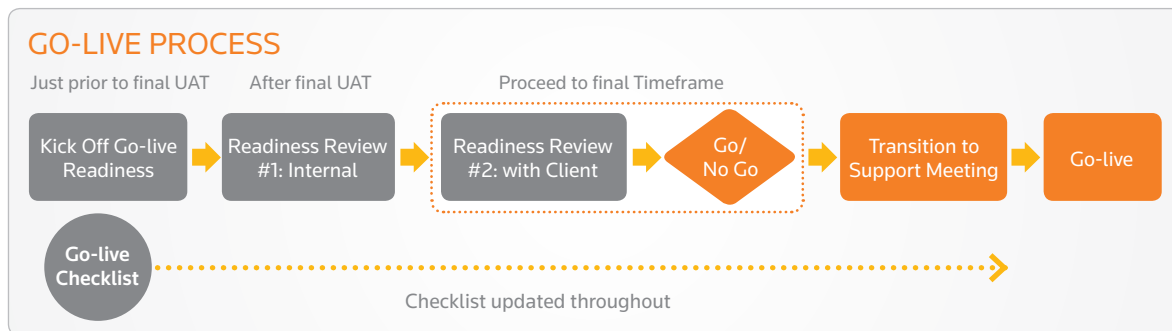
Using a cross-functional team—consisting of members from consulting, support, development, finance, and product management—we review all areas to catch any potential problems that may occur. With years of experience, the team is ready to dive deep to identify hazards or issues as well as appropriate solutions. In addition to our internal team, many of the cross-checks and meetings include you, the client. Working together, we will help you decide when you're ready to have a successful and risk-free go-live.

Based on 100s of implementations, we've developed a series of checks that will ensure your go-live is risk-free. The final reviews ensure that:

- Our team of experts agree that the data integrity is of the highest quality
- Hardware and infrastructure environment is robust
- System is optimized for maximum performance
- Full Health Check has been performed ensuring system reliability
- Customizations are tested and approved by the client
- All integrations, printing, and security have been tested and deemed successful
- Performance testing is satisfactory, including from remote offices
- Client is fully trained and comfortable operating the system

AN INNOVATIVE AND GLOBAL LEADER

Thomson Reuters Elite offers a complete enterprise business management solution to run all operational aspects of your firm, including business development, risk management, client and matter management, and financial management. Using our integrated suite of offerings enables you to increase visibility and streamline workflow, ultimately improving profitability and exceeding your clients' expectations.



To learn more about the Elite Go-live Success or for a global list of office locations, visit elite.com.

